



Village Update

Spring 2021

Meeting Calendar

MARCH 2021

Village Board

Tuesday, March 2
6:00 p.m.

Village Board

Tuesday, March 16
6:00 p.m.

Police Commission

Wednesday, March 17
6:00 p.m.

Plan Commission

Wednesday, March 17
7:00 p.m.

APRIL 2021

Village Board

Tuesday, April 6
6:00 p.m.

Police Pension Board

Friday, April 16
8:00 a.m.

Village Board

Tuesday, April 20
6:00 p.m.

Police Commission

Wednesday, April 21
6:00 p.m.

Plan Commission

Wednesday, April 21
7:00 p.m.

MAY 2021

Village Board

Tuesday, May 4
6:00 p.m.

Village Board

Tuesday, May 18
6:00 p.m.

Police Commission

Wednesday, May 19
6:00 p.m.

Plan Commission

Wednesday, May 19
7:00 p.m.

All meetings unless otherwise noted are held at:

Village Hall
10 S. Municipal Drive
Sugar Grove, IL 60554

Sugar Grove Area Residents Can Now Receive Real Time Public Safety Messages Through Nixle

On January 25, 2021, the Village of Sugar Grove and the Sugar Grove Fire Protection District went live with Nixle, a Community Notification System, to alert residents in real-time to localized emergency situations and relevant community advisories. And not a minute too soon as three alerts were quickly issued that morning for winter weather and accidents on local roadways.

Haven't signed up yet? There are several simple ways to register:

1. For residents in, or near, the Village of Sugar Grove to receive emergency notifications and local alerts, text SUGARGROVE to 888777 from your mobile phone.
2. If you reside outside of the Village of Sugar Grove, but are within the Sugar Grove Fire Protection District (such as Fairfield Way, Foxmoor and Creekview Estates Subdivisions) and wish to receive emergency notifications and local alerts from the Fire Protection District, text SUGARFIRE to 888777 from your mobile phone.
3. Go to the Village of Sugar Grove (www.sugargroveil.gov) and/or the Sugar Grove Fire Protection District (www.sugargrovefire.com) websites and sign-up via the Nixle Widget. On sugargroveil.gov, the registration widget is located under the Calendar.

Once registered, residents will receive a confirmation text to their mobile device. Residents may also customize their alert settings by going to www.nixle.com and creating a User Profile.

All Alerts will be targeted geographically, allowing residents to receive localized, relevant alerts from the Village of Sugar Grove and the Sugar Grove Fire Protection District. Nixle Alerts can be sent via Text, Email, Voice, Web, Social Media, and the Nixle Mobile App in an instant.

All issued alerts can also be found on the Village of Sugar Grove website under the Calendar.

If you need assistance signing up for this service or have questions, please call (630) 391-7250 (Monday through Friday, 8:00 a.m. to 4:00 p.m.)



Election Day

The 2021 Consolidated Election will be held Tuesday, April 6, 2021.

Visit kanecountyclerk.org/Elections for election information.

Village Directory

www.sugargroveil.gov

Administration & Finance

10 S. Municipal Drive
630-391-7200

Community Development

601 Heartland Drive
630-391-7220

Police Department

10 S. Municipal Drive
630-391-7250

Public Works

601 Heartland Drive
630-391-7230

Find us on  

Sugar Grove Takes First Place in Annual Kane County Water Tasting Competition

In December 2020, Sugar Grove took home top honors in the Kane County Water Association Annual Water Tasting Contest, which was held virtually due to the COVID-19 pandemic.

The Kane County Water Association is composed of local water treatment plant professionals along with area engineering consultants and suppliers that do business with them. The contest featured entries from eight municipal water supplies in Kane County. Communities competed in a blind taste test with water judged on clarity, odor and taste. The first place finish was an improvement on Sugar Grove's tie for second place in 2019.

Congratulations to the Department of Public Works staff on their achievement!



Village Offers Several Ways to Pay Your Utility Bill

To meet the needs of our residents, the Village of Sugar Grove offers many options to pay your Village utility bill including the ability to pay 24 hours a day, 7 days a week.

To pay your utility bill you may:

- Pay your bill online by visiting the Village website at www.sugargroveil.gov, and clicking Bill Pay on the home page to be directed to our Utility Billing Payment Service;
- Pay your bill automatically with Direct Debit from your checking account. To sign-up, please complete the form located on the Village Website at www.sugargroveil.gov/departments/finance/direct-debit/ and submit to Utility Billing;
- Pay in Person at Village Hall (credit, debit, cash or check) – 10 S. Municipal Drive, Sugar Grove, IL 60554;
- Use our 24-hour Drop Box located in the parking lot outside the main entrance to Village Hall, 10 S. Municipal Drive, next to the planter;
- Visit the Sugar Grove branches of 1st National Bank, First Secure, and Old Second;
- Pay By Mail – Be sure to allow five days to assure crediting by the due date; or
- On-Line Banking thru your Financial Institution. When using your financial institution's banking option, it can take up to 10 (ten) business days for a check to reach the Village. If you utilize on-line banking, remember there can be delays, so schedule your payment accordingly. All payments must be received by the due date; they are not applied to your account the day you submit to your financial institution.

Please note, phone payments are not accepted.

To help our residents "Go Green," the Village offers paperless billing. To sign-up, simply complete the online form found on our website. You will be notified via email when your utility bill is issued instead of receiving a traditional paper bill in the mail. Please note, this is not a direct debit service.

You may contact Utility Billing at (630) 391-7200 or by email at genlog@sugargroveil.gov with any questions.

Yard Waste Collection begins the week of April 5th

Village Offices Closed on Memorial Day

The Village of Sugar Grove Village Hall and Public Works facility will be closed in observation of Memorial Day on Monday, May 31, 2021. Normal business hours will resume Tuesday, June 1.

Trash collection will be delayed one day.

Outside of regular office hours, bill payments can always be made via the Village after-hours drop box located at the entrance of Village Hall, 10 S. Municipal Drive.

Maintain Your Lawn This Season

Residents are reminded that per the Village of Sugar Grove Municipal Code, lawns should be maintained at a height no greater than eight inches (8").

Swimming Pool Filling Reminder

The Village does not offer discounts for excess water usage on Village of Sugar Grove Utility Bills including water used to fill swimming pools. Regardless of what the water is used for, all Village water and sewer maintenance charges apply.

Fox Metro Water Reclamation District does offer a pool fill discount. To request the discount, contact Fox Metro at (630) 301-6881 after you receive your Fox Metro WRD bill that includes the excess usage.