



Welcome!

Email us at:
finance@sugar-grove.il.us
Call us at:
630-466-4507 Ext. 11

Village Water Bill

The Village bills monthly for Water, Sewer Maintenance, and Garbage Services. Bills are mailed on the first of the month and are due on the 17th of the month. Should the 17th fall on a weekend you have until the following business day to make your payment. The base charge for service is \$25.58. Actual consumption is billed at \$8.15 for residents and \$10.61 for non-residents (per 1,000 gallons). [Direct Debit](#) customers receive a \$1.00 discount. We offer a variety of means to make your payment:

- [View and/or pay your bill online.](#) (You will need your account number)
- Pay your bill automatically with [Direct Debit](#) from your checking account
- Pay in Person at Village Hall (credit, debit, cash or check) – 10 S. Municipal Drive, Sugar Grove, IL 60554
- A 24-hour Drop Box is located in the parking lot outside the main entrance to Village Hall
- Payments are accepted at the Sugar Grove branches of Castle Bank, Heartland Bank, and Old Second.
- Pay By Mail. *Be sure to allow five days to assure crediting by the due date*
- On-Line Banking thru your Financial Institution. When using your institutions banking option it can take up to 10 (ten) business days for a check to be received. Please remember to schedule your payment accordingly.
- **PHONE PAYMENTS ARE NOT ACCEPTED**

Garbage Information (Village resident only)

The current refuse rate is \$22.66 per month. The service includes refuse, recycling, and yard waste pickup. There should be 2 totters at the property, one with a green lid, another with a yellow lid. If there are no totters at please contact us. The green lid totter is for your trash, the yellow lid totter is for your recyclables. [One large item](#) per week may also be set out. Trash must be curbside by 6:00 a.m. [Landscape waste](#) is between April 1st and the last pick up in November. Landscape waste must be placed in large landscape waste bags or in its own clearly labeled receptacle no larger than 32 gallons. The Village also has 2 white good pick-ups a year, typically in May and October. [Electronics](#) must be recycled per state law.

Fox Metro Water Reclamation District

The Village does not have a sanitary treatment facility and partners with [Fox Metro](#) for this service. In addition to the Village utility bill, you will receive a bill from Fox Metro every other month. You do not need to contact them Village will forward your information.

Park District

Sugar Grove has an excellent [Park District](#). Also as a resident of Sugar Grove, you are also extended the resident rate for programs for the [Fox Valley Park District](#).

Electric Aggregate

The Village has a Municipal Electric Aggregate program. The current provider is Dynergy. Please contact them at 1 – 844 - 351 - 7691 for additional information.

Parking

There is no parking on Village streets between the hours of 2:00 am-6:00 am. Should you need to park a vehicle on the street, please call the non-emergency police number at 630-466-4526. When you reach the prompts enter *850 (enter the *). Please leave a message containing of the make and model of the vehicle, your name & address and the date it will be parked on the street.